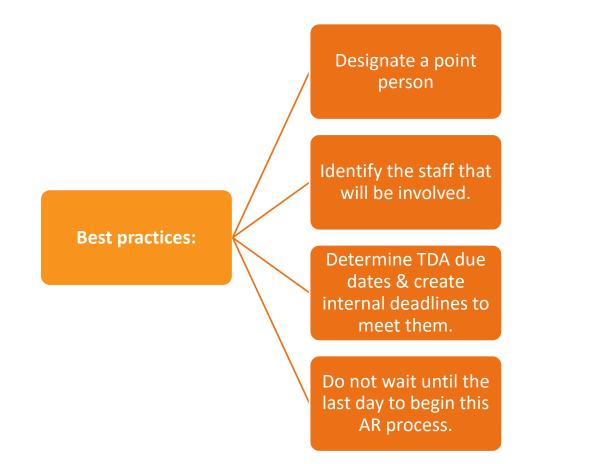


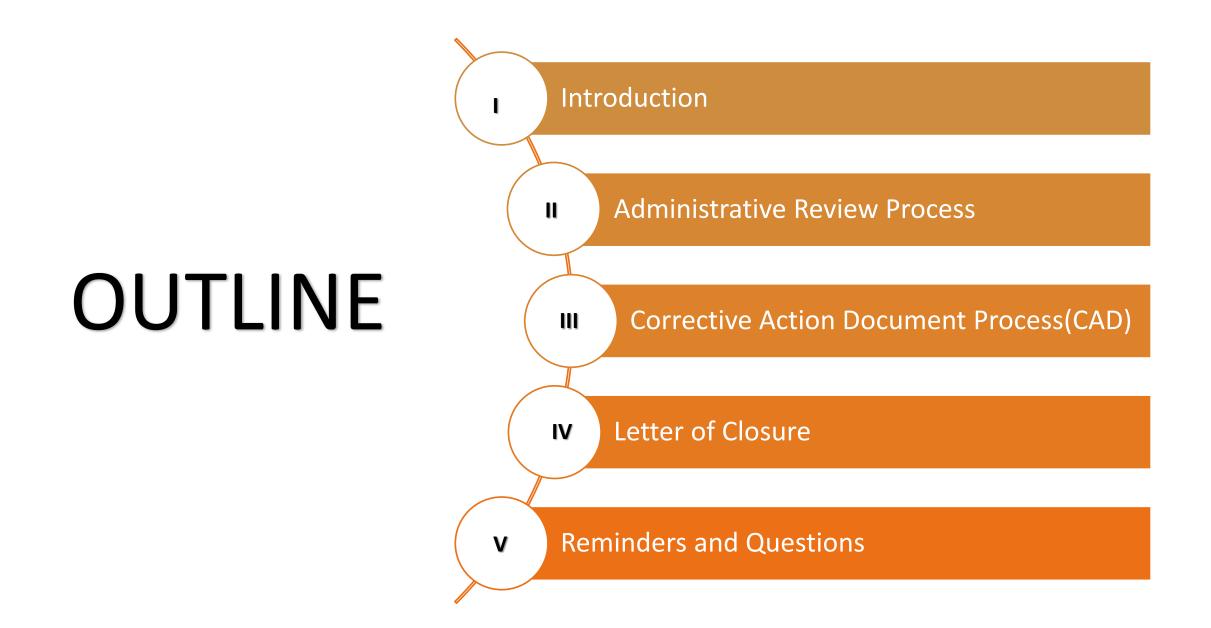
S/FMNP Administrative Review Process

TEXAS DEPARTMENT OF AGRICULTURE

Things to Consider







I. Introduction



Introduction: USDA Foods Team

Introduction: Program Management





CRISTINA RODRIGUEZ

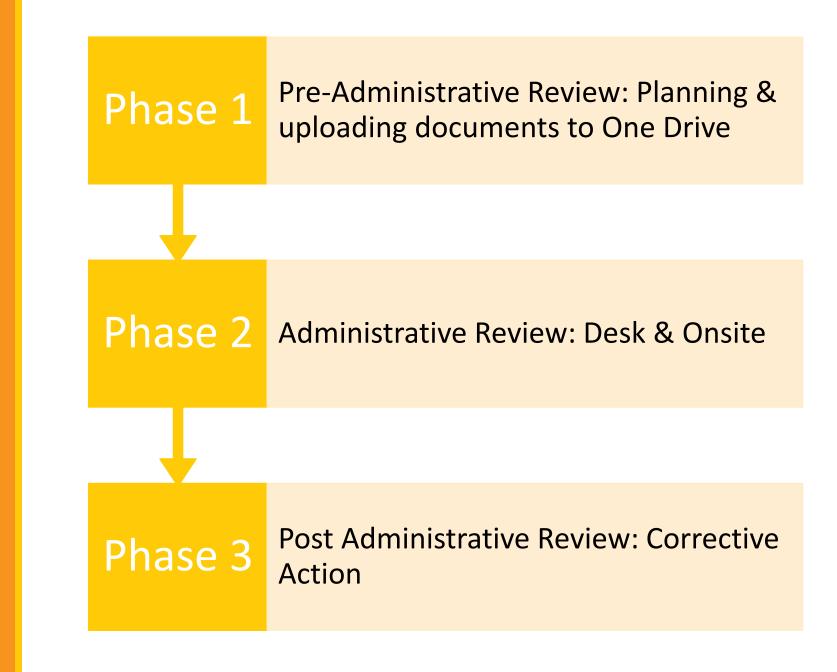
LEAD ARS (512) 463-7444 <u>CRISTINA.RODRIGUEZ@TEXASAGRICULTURE.GOV</u> MICHELLE MITCHELL ARS (832) 884-7720

MICHELLE.MITCHELL@TEXASAGRICULT URE.GOV

Introduction: Code of Federal Regulations: 7 CFR 248

At least every 2 years, the State agency shall review all local agencies within its jurisdiction. Monitoring of local agencies shall encompass, but not limited to, evaluation of management, accountability, certification, nutrition education, financial management system, and coupon management system.

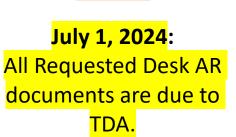
The State agency shall institute the necessary follow-up procedures to correct identified problem areas.



Introduction: Administrative Review



Two-part review: Desk AR and Onsite AR





May-August

TDA conducts S/FMNP Administrative Reviews

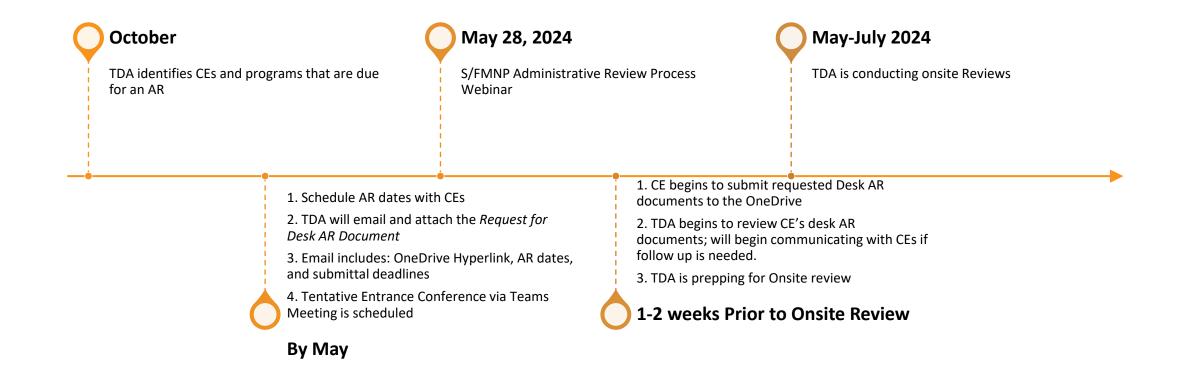


By end of September:

Target date to complete and close out all ARs.

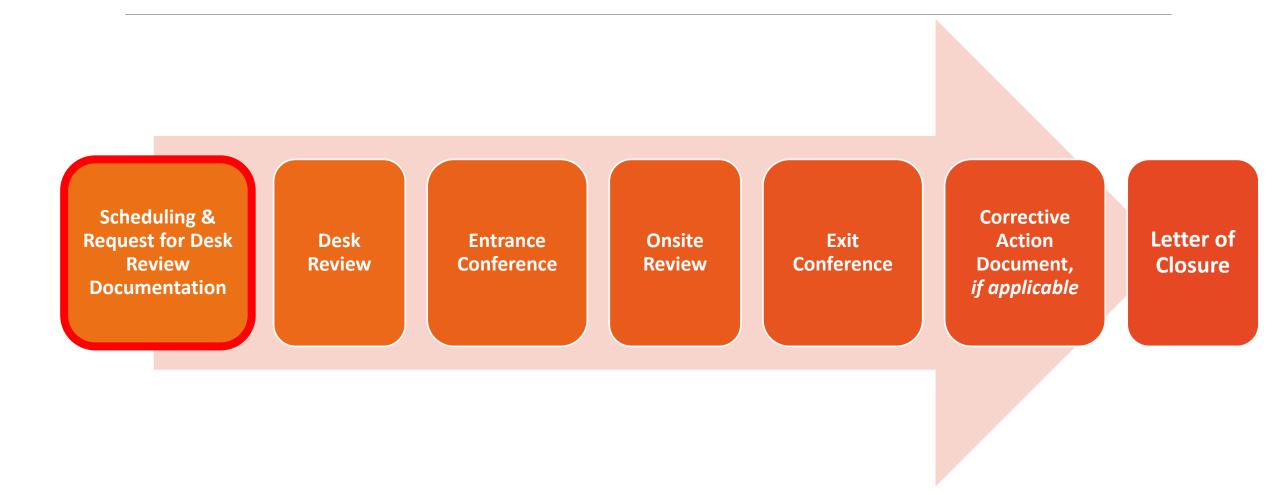
*Exceptions may occur

Introduction: Pre-Review Timeline

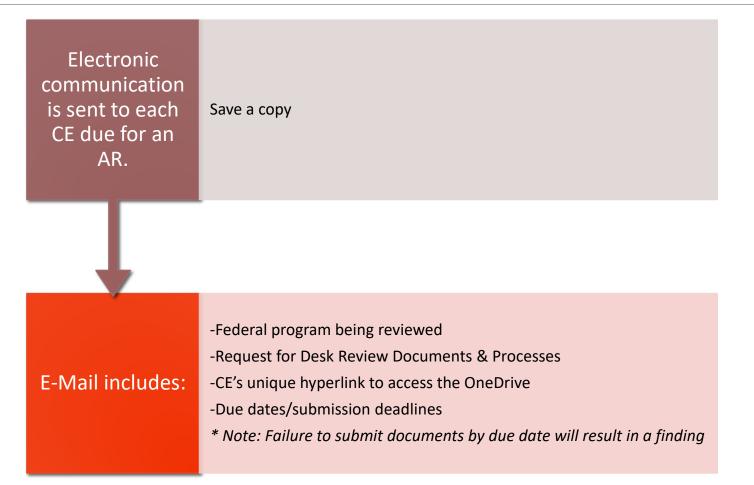


II. Administrative Review Process

Administrative Review Process Overview



Request for Documentation



By May:

- Each CF receives an email with an attached formal Request for Desk Review Documentation.
- A unique OneDrive link to access your OneDrive Folder.
- Onsite S/FMNP Market dates & Due dates for submission.

Request for Desk Review Documentation: PY 24 FMNP Administrative Review Due 7/1/24



Cristina Rodriguez

- ergonzalez@safoodbank.org;
 edemaria@safoodbank.org;
 mhagney@safoodbank.org;
 megamez@safoodbank.org;
 +1 other Cc O Michelle Mitchell

This item will expire in 14 days. To keep this item longer apply a different Retention Policy.

2. S.FMNP AR Request for Documentation_Desk Review.docx W≡ 166 KB

Good Morning,

I. TDA will be conducting its PY 24 Administrative Review of the San Antonio Food Bank's Senior & WIC Farmers' Market Nutrition Program (FMNP), CFDA #10.572 and 10.576. This is a (2) part review that consists of a Desk and Onsite Portion.

The onsite SAFB S/FMNP Market will take place in the month of July, location and time is TBD

Keply All

Forward

...

Mon 5/6/2024 12:00 PM

a. Please make sure to send us your PY 24 S/FMNP Market schedule.

 \odot

← Reply

- The second part of the administrative review will consist of a desk review of all major components of the CE's II. operations. The CE is responsible for submitting the processes and documentation requested on the Desk Review tool attached. TDA will also be having a S/FMNP AR webinar on 5/28/24 to go over these processes.
 - Please ensure all documentation is submitted and saved via the OneDrive by July 1, 2024. *Note: Failure to submit the documents by the due date will result in a finding.
 - OneDrive FMNP Link: SAFB
 - o Note: Only specific staff have access to the OneDrive Link, if you need me to add additional staff, please provide me their names & email addresses.
 - Also, CEs do not have the functionality of deleting files once uploaded to the OneDrive, please contact me if you need any file removed.

Please let me know if you have any questions through this process.

Cristina Rodriguez USDA Foods Program Specialist Texas Department of Agriculture

OneDrive is a cloud-based file sharing tool.

• Do not submit documents via email unless otherwise requested by TDA*

One Drive Access:

- TDA grants specific CE staff with access
- To add additional staff, email PM
- Test your access before due dates

- Your OneDrive Folder is set up with 2 main subfolders:
 - Programs
 - Finance
- In each subfolder, there are corresponding folders for each section of the Desk Review

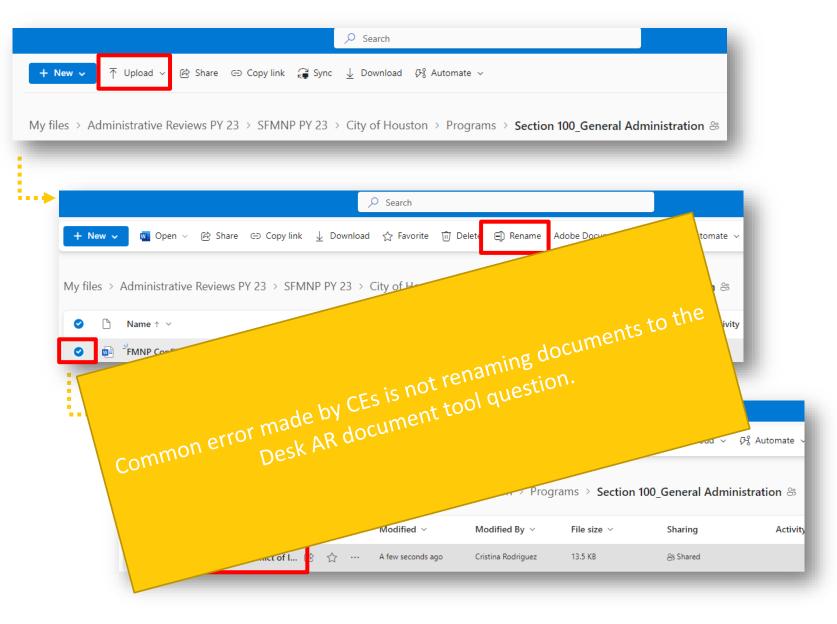
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Click **Upload**

Click **Rename** to match each document to its' corresponding prompt number (refer to your desk review document)

**CEs do not have the functionality to delete files

 CEs must contact PM to get files or folders deleted



Share ⊂⊃ Copy link 🚽 Download 🕫 Automate vly files > Administrative Reviews PY 23 > SFMNP PY 23 > City of Houston > Programs > **Section 20** Name ↑ ∨ Modified ~ Modified By $\,^{\vee}\,$ File size 🗸 💫 200.01.a FM P Categories Eli... … 🖻 🏠 July 3, 2023 Salazar, Oscar - HHD 49.2 KB 200.02 Voucer Issuance Log 2023.pdf July 3, 2023 Salazar, Oscar - HHD 371 KB 200.05 SFM P Categories Eligible Participa... Salazar, Oscar - HHD 52.0 KB S July 3, 2023 S 200.06a_SFN NP Participant Application_EN... July 3, 2023 Salazar, Oscar - HHD 161 KB S 200.06b_SFI NP Participant Application_SP... July 3, 2023 Salazar, Oscar - HHD 162 KB S 200.07 Inelicity Notification Process.pdf July 3, 2023 Salazar, Oscar - HHD 230 KB 200.09_.11 aiting List_SFMNP Only.pdf July 3, 2023 Salazar, Oscar - HHD 50.8 KB



fi	files > Administrative Reviews PY 22 > S_FMNP PY 22 > SFC				
			↑ ∨	Modified ~	
	Å	Daily I	suance 06.14.22 FS.pdf	July 6, 2022	
	Å	Daily I	suance 06.28.22 FS.pdf	July 6, 2022	
	Å	Daily I	suance JL 07.02.22.pdf	July 6, 2022	
	W	WIC C	inic Program Promotion.docx	July 5, 2022	
	W	WIC V	ucher Issuance Guide_Events_2022.d	July 5, 2022	
	VV =	WIC V	oucher Issuance Guide_FMs_2022.docx	July 5, 2022	

Request for Desk Review Documentation: Overview

1. CEs to utilize the desk review document

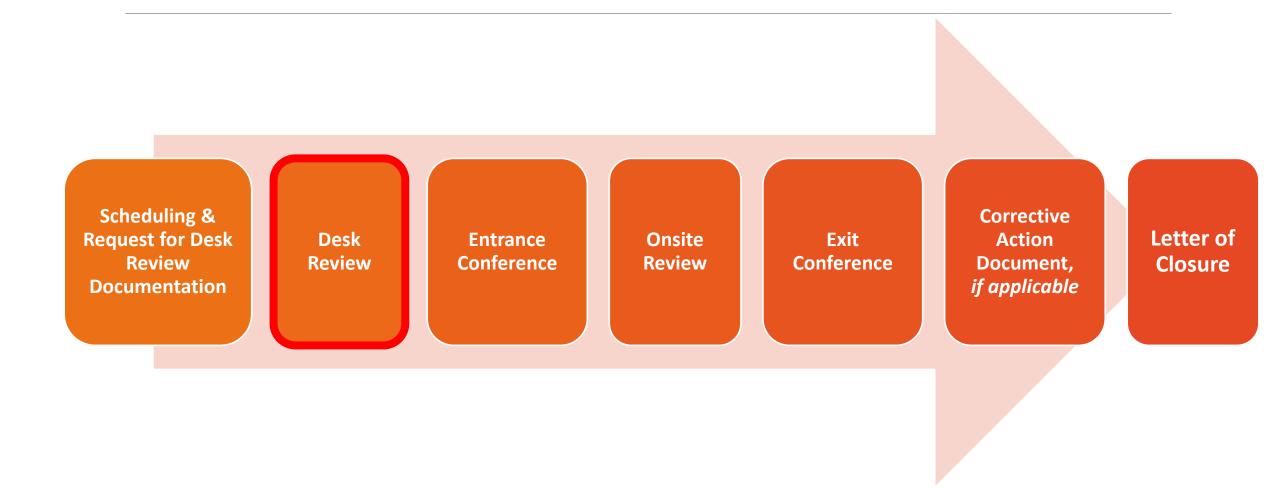
2. CEs to submit & save all requested documents to TDA via the OneDrive Link & folders created

3. CEs must rename each document per the corresponding prompt number/question located on the desk review document

4. Some requested items may not be applicable to every CE. Select/answer the question as N/A, do not leave blank.

	Section 200: Eligibility/Certification				
200.01	Describe the CE's process for determining an applicant's FMNP eligibility.				
200.02	 Describe the CE's system used to track and record FMNP participation, issuance, and redemption numbers. Submit a sample of (3) completed voucher logs from current PY 				
200.03	Describe the CE's process for how it promotes the FMNP at WIC clinics.				
200.04	Describe the CE's process for detecting and preventing dual participation and proxy fraud from the S/FMNP.				
	SFMNP ONLY:				
200.05- 200.06	Describe the CE's process for certifying participants to the SFMNP. Submit a sample of the CE's intake form 				
200.07- 200.08	 Describe how the CE provides written notification when the participant is ineligible for the SFMNP. Provide (3) participant's ineligibility notifications. Provide the timeframe of when the participant is notified of their ineligibility from the time of application 				
200.09- 200.11	 Describe the CE's process when it has distributed and allocated all its SFMNP booklets to program participants. If Applicable, provide (1) sample of the CE's waiting list Provide the timeframe of when the SFMNP participant is notified of their placement on the waiting list 				
200.12	Describe the CE's process for informing the SFMNP participant of their right to a fair hearing if deemed ineligible for the program.				

Administrative Review Process Overview



Desk Review: Helpful Tips!

What is TDA requesting of the CE?

A request for a CE's process does not mean a one sentence description. Review/open all the documents to ensure they were saved onto the OneDrive correctly.

Do not leave any question blank or unanswered, even if N/A.

Save documents/processes and reuse for next AR

Desk Review

Programs

- 100- General Administration
- 200- Eligibility/Certification
- 300-Bulk Purchase (SFMNP only)
- 400- Farmer & FMA
- 500- Training
- 600- Monitoring/Sanctions
- 700- Voucher Management & Redemption
- 800- Nutrition Education (SFMNP Only)
- 900- Civil Rights

Finance

- 1000- Fiscal Integrity
- 2000- Procurement

100 General Administration

- CE staff/FMA's roles & responsibilities
- CE/FMA's Certified FM Certificates
- CE's current PY FM/roadside stand schedule
- Conflict of interest between CE and Farmer, FMA, and/or roadside stands Process

200 ELIGIBILITY/CERTIFICATION

S/FMNP

- Process for determining S/FMNP eligibility
- System for tracking/recording FMNP participation, categories, and SFMNP Senior participation
- Process for detecting/preventing dual participation
- Voucher Log samples

SFMNP only:

- Written notifications & timeframes for ineligibility, eligibility & wait lists
- Process for certifying SFMNP participants
- Fair Hearing notification process
- Wait List samples
- Proxy procedures

300 Bulk Purchase (SFMNP only)

- If applicable, process for the CE's Bulk Purchase Model
- Agreement
- Eligible foods included in the box
- Distribution Process
- Describe how the CE ensures the value of the box doesn't exceed the SFMNP benefit

400 FARMER/FARMERS' MARKET

- PY 22-24 Agreements: CE and each FMA; FMA and each farmer
- Criteria to authorize FMAs and farmers to participate in the S/FMNP
- List/total number of participating FMAs and farmers, to include new FMAs and farmers.

500 TRAINING

- S/FMNP and Civil Rights Trainings
- Process for conducting trainings to staff, farmers, new FMA/new farmers
- Records of Training Provided (sing in logs/sheets)
- Training Materials (PowerPoint, handouts)

600 MONITORING/SANCTIONS

- Process for pre-approving S/FMNP site market/roadside stand locations, provide pre-approval forms
- CE's monitoring process, to include sanctions
- Review Schedule for last and current PY
- Ranking/Risk Assessment of farmers/markets being reviewed, include high risk factors used
- CE's monitoring tool: (1) completed copy
- If applicable, Compliance Buy Documentation/form
- If applicable, sanctions imposed on farmers/FMAs within past 12 months

700 VOUCHER MANAGEMENT & REDEMPTION

- Voucher management process
- Voucher Reconciliation and Redemption process
- CE's written notifications/instructions on the S/FMNP given to participants
- CE's method on meeting redemption

800 Nutrition Education (SFMNP only)

- CE's Nutrition Education Plan
- Nutrition Education Materials given to participants (handouts, recipes, flyers)
- Location used to conduct/distribute SFMNP Nutrition Education

900 Civil Rights

- Examples of Public Notification
 - Limited English Proficiency
 - Nondiscrimination Statement on website and materials
- Program Documentation
- Civil Rights Complaint Procedures-updated
- Process for Reasonable Accommodations
- Agreement between TDA and CE

Desk Review: Finance

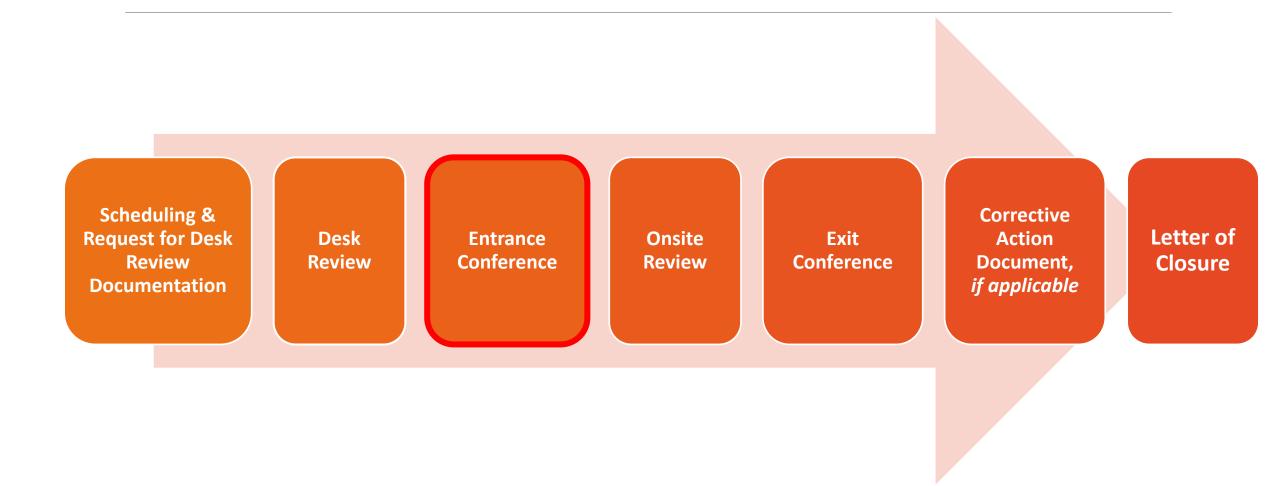
1000 Fiscal Integrity

- Review: CE's (2) months February-July current PY claims
 - Methodology for determining indirect costs and salaries
 - CE's general ledgers, time studies, allocations/mileage
 - *Note: For each cost submitted on the claim for reimbursement, there must be proof of invoices/payment.
- CE's process for reconciling its market redeemed vouchers and how it pays its farmers
- 3 samples of CE's Redemption List
- Process for recovering funds, if farmer receives overpayment

2000 Procurement

- Written Standard of Conduct
- Written Procurement Plan
- If applicable, documented examples of solicitations

Administrative Review Process Overview



Entrance Conference

01

TDA will schedule an entrance conference with each CE via a Teams meeting 1-2 weeks prior to onsite review.

02

TDA will go over the scheduling of the **onsite review** of the market

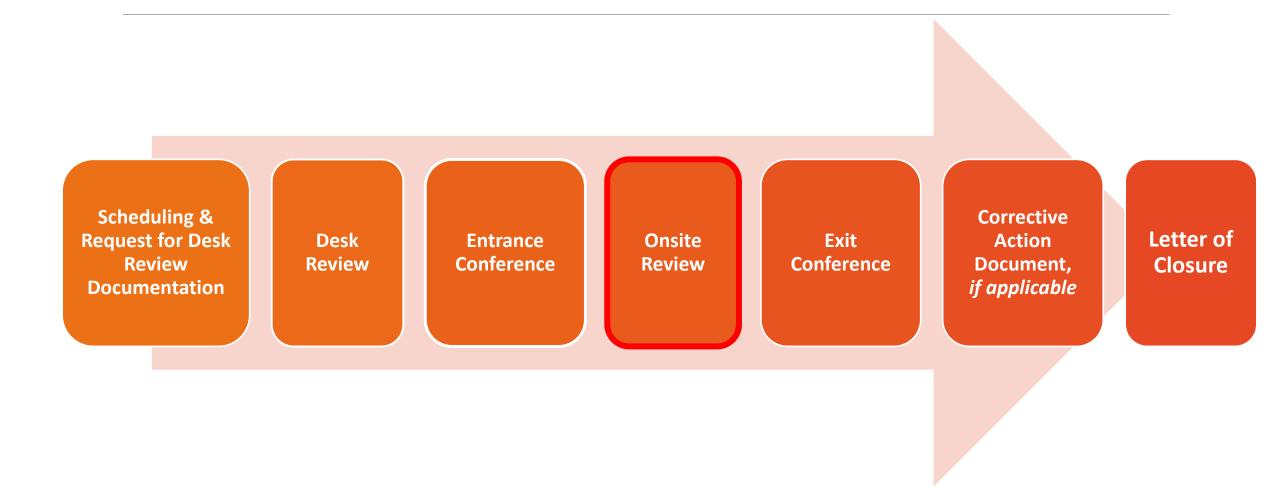
03

TDA will go over CE's previous/last AR findings.

04

Opportunities for questions or changes to the review schedule

Administrative Review Process Overview



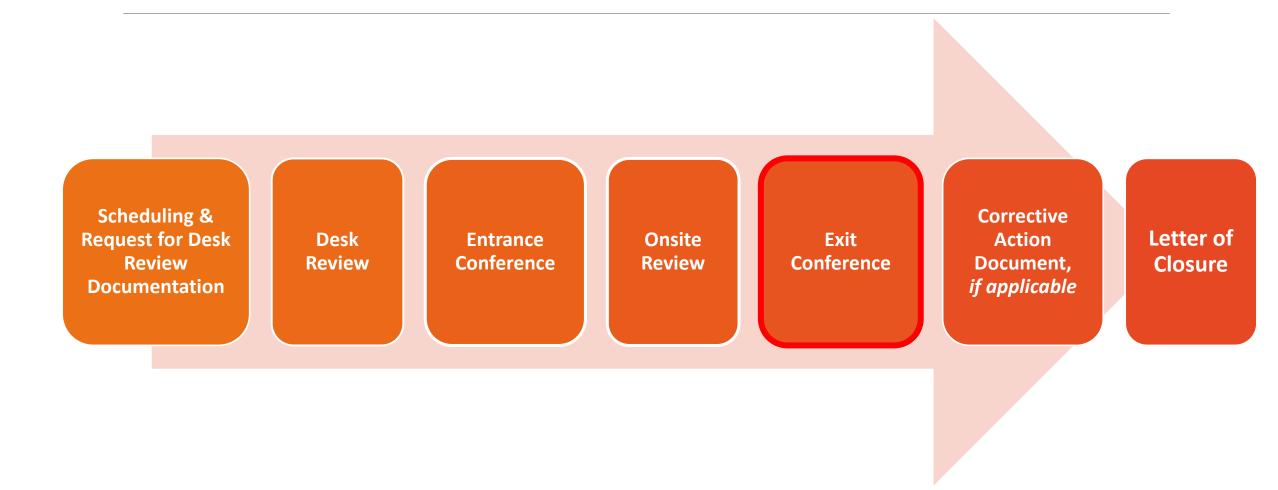
Onsite reviews

May-August

Items that TDA is unable to review via desktop:

Observe and monitor a farmers' market/roadside stand

Administrative Review Process Overview



Exit Conference

After completing the onsite review of the market, TDA will finalize its AR tool	TBD: An Exit Conference is scheduled the last day of the onsite review	TDA will discuss areas identified as compliant or noncompliant, & if any claims need amending	TDA will go through the Corrective Action Document (CAD) process, if applicable.	Exit Conference document to be signed by TDA and CE.
AR Tool	Exit Conference	Areas of compliance/non- compliance	Request for CAD	Signatures

Administrative Review Process Overview



III. Corrective Action Document (CAD) Process

TO BE COMPLETED IN TX-UNPS

Corrective Action Document (CAD) Timeline: No Areas of Noncompliance Identified



Corrective Action Document (CAD) Timeline: Areas of Noncompliance Identified



Finding:

CE is not complying or meeting program requirements, regulations, policies, or agreement terms.

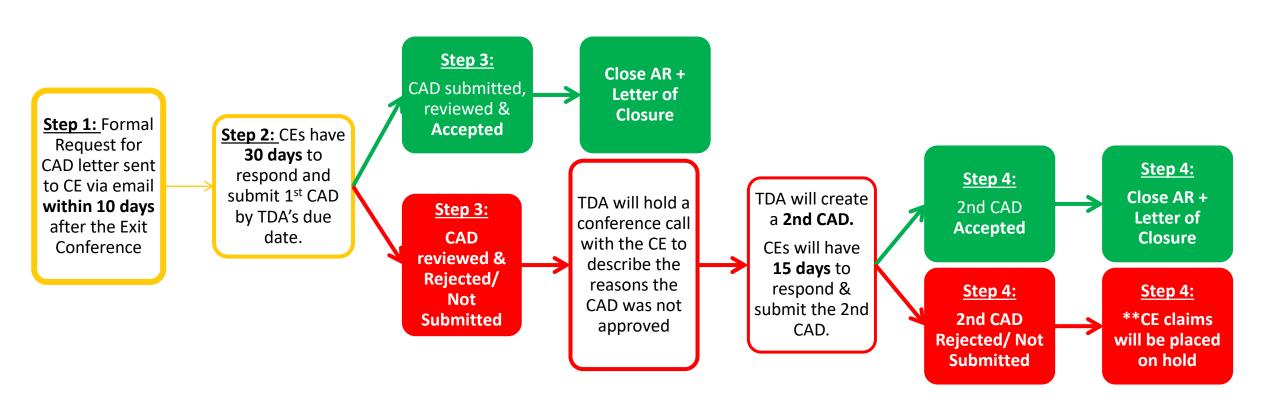
Corrective Action:

Improve and correct CE's noncompliance and internal controls.





Corrective Action Document (CAD) Timeline



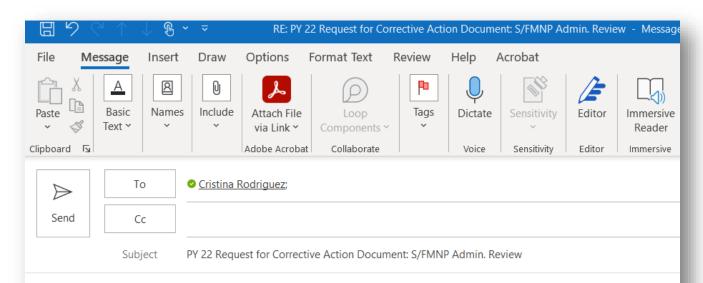
➤TDA has 10 business days after the exit conference to submit 1st CAD to CE.

➤The CAD will be requested via email and submitted via TX-UNPS.

•Notice of Findings

•Due Dates

Instructions



Good Morning,

The PY 22 S/FMNP Administrative Review at the (CE NAME) resulted in areas that were noncompliant. TDA is requesting a Corrective Action Document (CAD) that will be submitted through our new process in TX-UNPS.

You may find the CAD letter and CAD Process Instructions attached. The due date to submit the CAD is on 9/12/22.

Please let me know if you have any questions completing the CAD in TXUNPS.

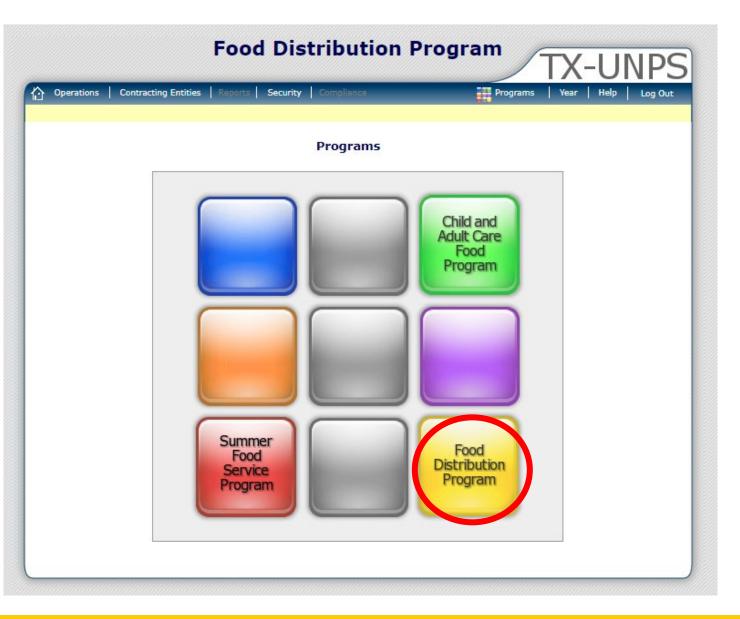
Thank you,

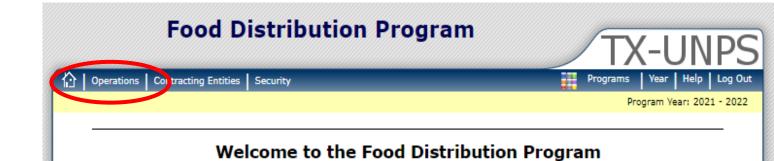
Cristina Rodriguez USDA Foods Program Specialist Texas Department of Agriculture Food & Nutrition Division Phone: 512-463-7444 E-mail: <u>Cristina.Rodriguez@TexasAgriculture.gov</u>



TEXAS DEPARTMENT OF AGRICULTURE COMMISSIONER SID MILLER

- The Corrective Action Document (CAD) provides a detail of all areas of noncompliance
- The CAD will be requested and submitted via TX-UNPS.
- To view and submit the CAD, log into TX-UNPS
 - Click on the Food
 Distribution Program
 Module





- Click on Contracting Entities
- Click on Corrective Action Documents (CAD) Others

Food Dist	ribution Program
Operations Contracting Entities Secu	
Contracting Entities >	Program Year: 2021 - 2022
Item	Description
Surveys	Survey Entry Forms
Contract	Submit and Maintain Annual Commodity Contract Packet and view Contract Entitlement
Claims	TEFAP, CSFP, FMNP and SFMNP Claims
Download Forms	Forms Available for Downloading
Corrective Action Documents (CAD) Others	Functions for tracking Other Corrective Action Documents non-related to an Administrative Review

- Enter the Program Year, Program, and CE Name
- Click Search

Contracting Entities > Program Year: 2021 - 2022 Corrective Action Document Search Program Year: 2021 - 2022 \log Program: \log	Foo	od Distribution Program	TX-UNPS
Program Year: 2021 - 2022 Program: Contracting Entity: Contracting Entity #: Warehouse:	Operations Contractin	g Entities Reports Security Compliance	Programs Year Help Log Out
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Select the CAD from the Corrective Action Document List

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	Program Year	CAD Type	Version	CAD Sent Date	CAD Due Date	CAD Received Date	CAD
Actions Details		CAD Type FDP Admin Review	Version Original	CAD Sent Date 10/22/2021	CAD Due Date 11/22/2021		

FDP Corrective Action Documents Overview

- Summary of Findings
- Due Dates
- > Current Status of Findings

	Contracting Entities Rep	orts Security C	omplianc	•	Programs Y	/ear Help	Log Out
Corrective Action Doct	uments (CAD) Others >					Program Yea	r: 2021 - 202
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CE Inform	nation						
Corrective Actio	on Documents					CA	D ID: 69
Total CADs Re	equired			CAD Counts			
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Corrective Act	tion Documents						
							=
Contracting E	ntity Findings						
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Findings Table

Click Modify to respond to each finding

Not Starte	d Pendi	Pending Action		ling Submission	Pe	ending Approval	Retu	rned	Accept	ted	Total
	0	1		0		0		0		0	1
Action	Program	CAD Ty	/pe	Brief Descriptio	n	Finding Descript	tion	Sta	tus	Due	Date
View Modif	y CMDT	FDP Ad Revie		The CE does not ha a defined conflict of erest policy.		Policy Citation: FM andbook, Section 0: Managing the P m "The CE must e e there is no confl interest between f E and any particip farmer or farmer's ket. For example, oyees or voluntee the CE must not p pate in any activit t conflicts with the rformance of FMNI es." Condi The CE does not l a defined conflict erest policy. Consi g the CE acts as tl and FMA, and one e CE's employees runs a participatin m, there is a clear ntial conflict of int t.	400 rogra ensur ict of the C ating amar empl rs of artici y tha eir pe duti tion: have of th also of th also g far pote	Pen Act	ding ion	11/2	2/2021

TDA will complete the Findings Details:

- Brief Description of the finding
- Description/Policy of the finding
- Required and recommended Corrective Action for the CE.
 - How the CE will correct the finding/area of noncompliance.

CE Information	
Corrective Action Doc	uments CAD ID
Program: CMDT	CAD Type:FDP Admin Review
Brief Description:	The CE does not have a defined conflict of interest policy.
Finding Description Add Standard Comme	ent:
Add Standard Comme Policy Citation: FM "The CE must ensure r or farmer's market ny activity that confl Condition: The CE	NP Handbook, Section 4000: Managing the Program a there is no conflict of interest between the CE and any participating farm . For example, employees or volunteers of the CE must not participate in a icts with their performance of FMNP duties." does not have a defined conflict of interest policy. Considering the CE acts nd one of the CE's employees also runs a participating farm, there is a cle
Add Standard Comme Policy Citation: FM "The CE must ensure r or farmer's market ny activity that confl Condition: The CE of s the CE and FMA, a	NP Handbook, Section 4000: Managing the Program a there is no conflict of interest between the CE and any participating farm . For example, employees or volunteers of the CE must not participate in a icts with their performance of FMNP duties." does not have a defined conflict of interest policy. Considering the CE acts nd one of the CE's employees also runs a participating farm, there is a cle interest. Action:

- Enter Contracting Entity Corrective Action Response
- > Upload Attachments

Click Submit for Acceptance

**Note: Save your work; TXUNPS will log you off after inactivity.

Contracting	Entity	Corrective	Action	Response
-------------	--------	------------	--------	----------

Document Attachments

A contracting entity may submit supplemental information related to their Corrective Action by selecting the 'Add an attachment' link.

Action	File Name		Description	Date
View	Updated Written Po Interest.pdf	licy for Conflict of	This is the correct version. Pleas review this one.	e 10/08/2022
Finding	Tracking			
Current	t Status:	Pending Action		
Correct	tive Action Required:	Action Required \checkmark		
Due Da	ite:	11/22/2021		
Review	er Response to CAD:			
				1
Dates				
	nitted for Acceptance			
	pted by Reviewer:			
	pred by Reviewer.			
Crosted By:	roudia10 any 11/2/2021 8:46	22 AM Medified By scoud	10 oct 11/3/2021 8:46:28 AM	
Created by: I	spunniu on: 11/3/2021 8:46		For Acceptance Cancel	
		- Save - Submit		

- CAD Overview will provide updated status for each CAD in the pie chart
- Pie Chart will turn purple once the CE has answered and submitted their CAD.
- TDA will review the CAD within 30 days of CE's submission.

Operations Contracting Entities Reports Secur	ity Compliance	Programs	Year Help	Log Out
Corrective Action Documents (CAD) Others >			Program Ve	ar: 2021 - 2022
FDP Correct	ctive Action Docum	ients		
CE Information				
Corrective Action Documents			C/	AD ID: 69
Total CADs Required		Counts		
Not Started Pending Action Pending Submission Pending Approval Returned Accepted	0 Numbe 0 Numbe 1 CAD D 0 Contra	Number of CADs: er of Contracting Entity C er of Site CADs: oue Date: acting Entity Access Start acting Entity Access End I	0 11/22 Date: 10/22	2/2021 2/2021 2/2021

CAD ACCEPTED

- If the CAD is accepted by TDA, CAD Status will change to Closed
- Status chart will show that all CAD/finding responses have been accepted
- > Chart will turn Lime Green.

Operation	s Contracting Entitie	s Reports So	ecurity Compl		Programs	; Year Help	Log Out
orrective Act	ion Documents (CAD) Oth	iers >					
		Correct	tive Action	Document List			
CE In	formation						
Actions	Program Year	САД Туре	Version	CAD Sent Date	CAD Due Date	CAD Received Date	CAD Status
Actions Details	Program Year 2021-2022	CAD Type FDP Admin Review	Version Original	CAD Sent Date 10/22/2021	CAD Due Date 11/22/2021		

Returned 0 Contracting Entity Access Start Date: 10/22/20	Action Documents (CAD) Ot	es Reports Se hers >				P	Program Year: 2	202
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Corrective Action Document (CAD): <u>CAD Denied</u>

- TDA will schedule and conduct a conference call with the CE.
- TDA will submit a 2nd CAD letter to CE
- > TXUNPS will show the following:
 - CAD status: Denied
 - Updated due dates. The CE will have 15 days to respond to the 2nd CAD
 - Summary page will show updated Finding

prrective Action Documents (CAD) Othe	ers >	Security	Compl	iance		P	rograms		elp Year: :	Log Out 2021 - 2022
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Letter of Closure

- Once all CAD responses have been submitted by the CE and accepted by TDA, the Administrative Review will be closed
- TDA will submit a formal Letter of Closure to the CE
- Administrative Review is closed



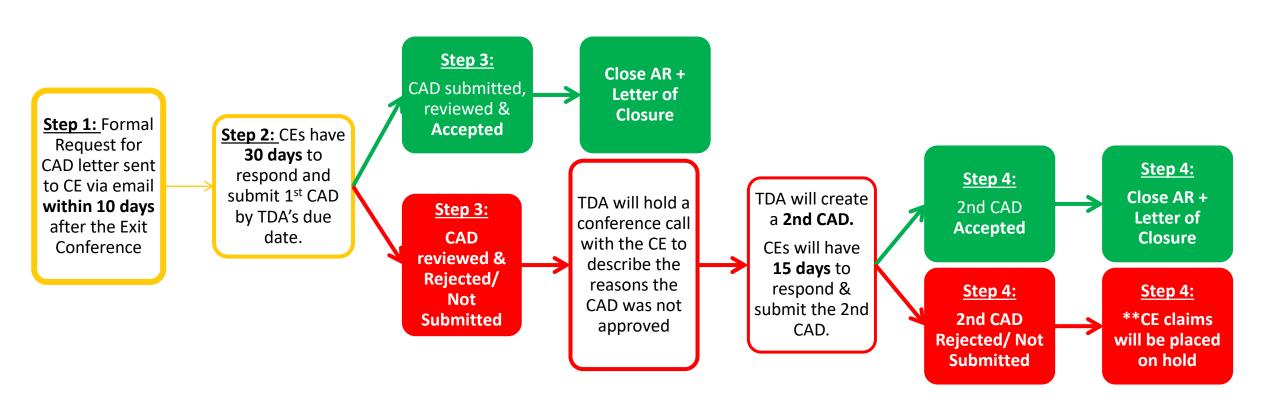
CAD & Letter of Closure Overview

- After 1st CAD submission
- > If accepted:
 - > The AR will be closed & completed
 - > A Letter of Closure sent via email
 - No further action is necessary
- If not accepted:
 - > 2nd CAD will be requested
 - > Conference call will be scheduled as a follow up to CE
 - > CE has 15 business days to respond and submit 2nd CAD in TXUNPS

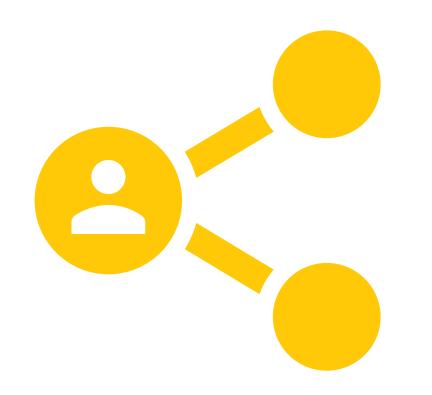
CAD & Letter of Closure Overview

- After 2nd CAD submission
- > If accepted:
 - > The AR will be closed & completed
 - > A Letter of Closure sent via email
 - No further action is necessary
- If not accepted:
 - Funds will be placed on hold

Corrective Action Document (CAD) Timeline

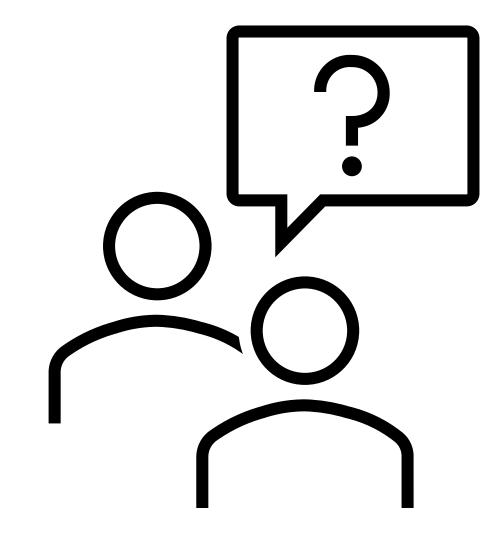


Reminders



> TDA will provide the recording of this training and PowerPoint by the end of the day/week.

- Please share with all relevant CE staff
- Designate a S/FMNP Administrative Review point-person
- > Contact TDA if any additional questions arise.



Questions

In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), disability, age, or reprisal or retaliation for prior civil rights activity.

Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotape, American Sign Language), should contact the responsible state or local agency that administers the program or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: <u>https://www.usda.gov/sites/default/files/documents/ad-3027.pdf</u>, from any USDA office, by calling (866) 632-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by:

1. mail:

U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights 1400 Independence Avenue, SW Washington, D.C. 20250-9410; or

2. fax:

(833) 256-1665 or (202) 690-7442; or

3. email:

program.intake@usda.gov

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